

Dear Parent(s)/Guardian(s) of Incoming Caltech Minor Student:

RE: Medical Care at Off-Campus Urgent Care and Emergency Room Facilities

Caltech Health Services provides outpatient primary healthcare to all enrolled students. We are a small office, open Monday – Friday, 8am-5pm and closed on Institute holidays. We offer evaluation and treatment of common medical problems and should be students' first stop for assistance with their medical concerns. While Caltech has a requirement that all students carry health insurance, we do not bill for services and do not charge co-pays for office visits. We do not have an x-ray facility, pharmacy, or specialty care on site; if a student requires these services, we are able to guide students toward the appropriate care in the Pasadena area where they can use their health insurance coverage.

When the Health Services office is closed, or if a student needs a higher level of care, there are several local urgent care facilities and Huntington Memorial Hospital near campus that can render care. We recommend you contact your insurance company and inquire about the local options for urgent and emergency care ahead of your student's arrival on campus, to ensure that they are familiar with which resources are available to them. It is helpful to ask specific questions about which services are covered under your insurance plan, and any out-of-pocket costs that could be incurred. Whichever insurance your student has, it is important for them to know where to access care when the Caltech Student Health Service is closed.

Parental consent for medical care is an issue pertinent to students who are minors (under the age of 18). California law states that persons 15 years or older may consent to their own medical care if they are living away from their parents and manage their daily finances (regardless of source). However, many medical facilities may require parental consent before rendering care. Once you identify where your student may obtain urgent care services, you may contact that urgent care and ask about specific policies regarding parental consent for minors. You may be able to complete any necessary forms and requirements ahead of time so the documents will be available in case your student needs to use urgent care or emergency services. Below is the list of urgent care centers close to Caltech, as well as the local hospital (information current as of April 2021).

UrgentMED Pasadena*
600 S. Lake Ave. Suite 105
Pasadena, CA 91106
Office: 626-844-8848
Fax: 626-844-3688

urgentmednetwork.com/pasadenaurgentcare

Optum Urgent Care*
797 S. Fair Oaks Blvd
Pasadena, CA 91105
Office: 626-795-2244
healthcarepartners.com

Contact: Binh Van

Huntington Hospital*
100 W. California Blvd.
Pasadena, CA 91105
Phone: 626-397-3426
huntingtonhospital.org
Contact: Janet Henderson

Exer Urgent Care*
3160 E. Del Mar Blvd.
Pasadena, CA
Phone: 626-270-2400
Fax: 626-270-2499
exerurgentcare.com/pasadena/

Advanced Urgent Care of Pasadena*
797 S. Arroyo Parkway
Pasadena, CA 91105
Phone: 626-304-0404
Fax: 626-304-0405
pasadenauc.com
Contact: Avalon Richardson

Las Encinas Psychiatric Hospital*
2900 East Del Mar Boulevard
Pasadena, CA 91107
Phone: 626-795-9901
Fax: 626-792-2919
lasencinashospital.com

*accepts Caltech UHC Student Resources (as of 4/21)

We hope this information is helpful as you work with your student to discuss a plan for urgent, emergency, and specialty healthcare services. Again, Health Services should be the first stop for a medical assessment when our office is open, and we look forward to partnering with each student as they learn how to manage their healthcare needs. Thank you for your attention, and please don't hesitate to contact me with any questions.

Best regards,

John Tsai, MD
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Fax: 626-585-1522